

Enhance your local community

...		Performance will be reported	Latest Data	Performance Judgement	Current Status
...	A1 MTP Percentage of Central Bedfordshire residents satisfied with the local area as a place to live	Resident's Survey	Sep 13	↑	n/a
...	A2 MTP Number of people in employment aged (16 to 64) (% above national average)	Quarterly	Sep 13	↑	●
...	A3 MTP % of approved residential developments achieving CABE excellent status	Quarterly	Mar 14	→	★
...	A4 MTP Number of Serious Acquisitive Crimes (Rate for 1,000)	Quarterly	Mar 14	↑	★
...	A5 MTP Number of recorded anti-social behaviour incidents	Quarterly	Mar 14	↑	n/a

Improved educational attainment

...		Performance will be reported	Latest Data	Performance Judgement	Current Status
...	B1 MTP Achievement of 5 or more A*-C grades at GCSE or equivalent including English & Maths - ranking	Annual (School Yr)	Dec 13	↓	▲
...	B2 MTP Young People who are not in education, employment or training-Ranking	Annual Average (Nov - Jan)	Feb 14	↓	●
...	B3 MTP Number of education and training opportunities made available in the Autumn.	Annual (School Yr)	Dec 13	↑	★
...	B4 MTP Published Ofsted School & College classifications (% good/outstanding)	Quarterly	Mar 14	↓	★

Promote health and wellbeing and protect the vulnerable

...		Performance will be reported	Latest Data	Performance Judgement	Current Status
...	C1 MTP Protecting Vulnerable Adults	Quarterly	Mar 14	→	★
...	C2 MTP Additional 'Extra Care' flats provided	Quarterly	Mar 14	→	▲
...	C3 MTP Percentage of decent homes (Council stock)	Quarterly	Mar 14	↓	●
...	C4a MTP Village Care Scheme % Coverage	Quarterly	Mar 14	↑	★
...	C5a MTP Percentage of council commissioned dementia classed as 'good' or 'excellent'	Quarterly	Mar 14	→	★
...	C6 MTP % clients receiving self directed support	Quarterly	Mar 14	↓	▲
...	C7 MTP Percentage of 40 to 74 year olds offered a health check	Quarterly	Mar 14	↑	★
...	C8a MTP % of referrals of children leading to the provision of a social care service (Cumulative)	Quarterly	Mar 14	↑	●
...	C9a MTP % of children's social care assessments within 45 working days of start (Cumulative)	Quarterly	Mar 14	↑	●
...	C10 MTP % child protection cases due to be reviewed during that year were reviewed	Quarterly	Mar 14	→	★
...	C11 MTP Average time in days between a child entering care and moving in with its adoptive family	Quarterly	Mar 14	↓	●

Better infrastructure

...		Performance will be reported	Latest Data	Performance Judgement	Current Status
...	D1a MTP Percentage resident satisfaction with road maintenance	Resident's Survey	Sep 13	↑	●
...	D1b MTP Percentage resident satisfaction with pavement maintenance	Resident's Survey	Sep 13	↓	●
...	D2 MTP Percentage of Central Bedfordshire with access to superfast broadband	Annual (March)	Mar 13	↑	
...	D3 MTP Percentage of Central Bedfordshire with access to at least 2Mb broadband	Annual (March)	Mar 13	↑	

Great universal services

...		Performance will be reported	Latest Data	Performance Judgement	Current Status
...	E1 MTP % of household waste sent for reuse, recycling and composting (cumulative)	Quarterly	Dec 13	↓	★
...	E2 MTP Percentage of adults in Central Bedfordshire taking part in sport or active recreation (Activ	Bi-Annual	Dec 13	↑	●
...	E3 MTP Percentage Satisfaction of adults with library services	Annual (March)	Mar 13	↑	★
...	E4 MTP Number of visits to libraries	Annual (March)	Mar 14	↑	!

Value for money

...		Performance will be reported	Latest Data	Performance Judgement	Current Status
...	F1 MTP Percentage increase in Council Tax	Annual (March)	Mar 14	→	★

Green Performance

...	Indicator	Latest data	Target (Period)	Actual (Period)	Current Status
...	A3 MTP % of approved residential developments achieving CABE excellent status	Mar 14	100	100	★
...	A4 MTP Number of Serious Acquisitive Crimes (Rate for 1,000)	Mar 14	3.2	2.9	★
...	B3 MTP Number of education and training opportunities made available in the Autumn.	Dec 13	5,169	5,211	★
...	B4 MTP Published Ofsted School & College classifications (% good/outstanding)	Mar 14	75	83	★
...	C1 MTP Protecting Vulnerable Adults	Mar 14	?	Green	★
...	C10 MTP % child protection cases due to be reviewed during that year were reviewed	Mar 14	100.0	100.0	★
...	C4a MTP Village Care Scheme % Coverage	Mar 14	100.00	100.00	★
...	C5a MTP Percentage of council commissioned dementia classed as 'good' or 'excellent'	Mar 14	60.00	61.20	★
...	C7 MTP Percentage of 40 to 74 year olds offered a health check	Mar 14	100.00	138.25	★
...	E1 MTP % of household waste sent for reuse, recycling and composting (cumulative)	Dec 13	51.00	51.20	★
...	E3 MTP Percentage Satisfaction of adults with library services	Mar 13	93	95	★
...	F1 MTP Percentage increase in Council Tax	Mar 14	0.00	0.00	★

Amber Performance

...	Indicator	Latest data	Target (Period)	Actual (Period)	Current Status
...	A2 MTP Number of people in employment aged (16 to 64) (% above national average)	Sep 13	5.00	4.70	●
...	B2 MTP Young People who are not in education, employment or training-Ranking	Feb 14	38.00	43.00	●
...	C11 MTP Average time in days between a child entering care and moving in with its adoptive family	Mar 14	547	551	●
...	C3 MTP Percentage of decent homes (Council stock)	Mar 14	100.0	99.6	●
...	C8a MTP % of referrals of children leading to the provision of a social care service (Cumulative)	Mar 14	75.0	72.5	●
...	C9a MTP % of children's social care assessments within 45 working days of start (Cumulative)	Mar 14	90.0	84.4	●
...	D1a MTP Percentage resident satisfaction with road maintenance	Sep 13	36.0	33.0	●
...	D1b MTP Percentage resident satisfaction with pavement maintenance	Sep 13	50.00	45.00	●
...	E2 MTP Percentage of adults in Central Bedfordshire taking part in sport or active recreation (Activ	Dec 13	24.8	23.6	●

Red Performance

...	Indicator	Latest data	Target (Period)	Actual (Period)	Current Status
...	B1 MTP Achievement of 5 or more A*-C grades at GCSE or equivalent including English & Maths -ranking	Dec 13	50.00	114.00	▲
...	C2 MTP Additional 'Extra Care' flats provided	Mar 14	?	Red	▲
...	C6 MTP % clients receiving self directed support	Mar 14	100.0	74.6	▲

Executive Report

Social Care, Health & Housing				
Promote health and wellbeing and protect the vulnerable	Performance will be reported	Latest Data	Direction of Travel	Current Status
C1 MTP Protecting Vulnerable Adults	Quarterly	Mar 14	→	★
C2 MTP Additional 'Extra Care' flats provided	Quarterly	Mar 14	→	▲
C3 MTP Percentage of decent homes (Council stock)	Quarterly	Mar 14	↓	●
C4a MTP Village Care Scheme % Coverage	Quarterly	Mar 14	↑	★
C5a MTP Percentage of council commissioned dementia classed as 'good' or 'excellent'	Quarterly	Mar 14	→	★
C6 MTP % clients receiving self directed support	Quarterly	Mar 14	↓	▲

Summary - Social Care, Health & Housing

Quarter 4 (January to March 2014)/2013-14 Outturn

The Directorate has performed well during 2013-14 against the Medium Term Plan priority "Promote health and wellbeing and protecting the vulnerable".

Performance remained consistently strong for the proportion of customers receiving self-directed support (C1 MTP). There was a slight drop in the proportion of customers receiving self-directed support, compared to the previous year, however overall performance still exceeded the national target and remains strong in comparison to neighbouring authorities and the Eastern region. The local aspiration to achieve 100% remains.

A Ground Breaking event marking the start of the construction work at the Priory View Extra Care development site took place on the 11th April 2014. The anticipated completion date for Priory View is August 2015.

The Village Care Schemes for Sandy and Leighton/Linslade came into being in February and March 2014, with the Leighton/Linslade scheme covering the three wards in Leighton Buzzard and Linslade. All Wards in Central Bedfordshire are now covered by a Village Care scheme, achieving the target of 100% coverage.

Progress has been maintained in the other targets.

Public Health

Promote health and wellbeing and protect the vulnerable	Performance will be reported	Latest Data	Direction of Travel	Current Status
C7 MTP Percentage of 40 to 74 year olds offered a health check	Quarterly	Mar 14	↑	★

Summary - Public Health

Quarter 4 (January to March 2014)

The number of Health Check invitations offered exceeded the revised target set as stated in the Medium Term Plan reaching 132% by the end of the full period.

In addition to the figures relating to those having been offered Health Checks, the cumulative percentage of Health Checks delivered was 87% for the period, a similar level of performance from 2012/13.

The reasons for not achieving the annual target for Health Checks delivered included some significant underperformance by some providers. This under-activity could not be fully supplemented by either alternative GP providers or alternative commissioned services. Work will continue to support the underperforming Primary Care providers with as well as exploring alternative methods of delivery, including clustering delivery around high-performing providers within GP localities. Horizon Health Choices will also be contracted to increase delivery options, both in supporting under-performing providers and ensuring supplementary delivery of the NHS Health Check service in a range of community settings.

Children's Services

Improved educational attainment	Performance will be reported	Latest Data	Direction of Travel	Current Status
B1 MTP Achievement of 5 or more A*-C grades at GCSE or equivalent including English & Maths - ranking	Annual (School Yr)	Dec 13	↓	▲
B2 MTP Young People who are not in education, employment or training-Ranking	Annual Average (Nov - Jan)	Feb 14	↓	●
B3 MTP Number of education and training opportunities made available in the Autumn.	Annual (School Yr)	Dec 13	↑	★
B4 MTP Published Ofsted School & College classifications (% good/outstanding)	Quarterly	Mar 14	↓	★
Promote health and wellbeing and protect the vulnerable				
C8a MTP % of referrals of children leading to the provision of a social care service (Cumulative)	Quarterly	Mar 14	↑	●
C9a MTP % of children's social care assessments within 45 working days of start (Cumulative)	Quarterly	Mar 14	↑	●
C10 MTP % child protection cases due to be reviewed during that year were reviewed	Quarterly	Mar 14	→	★
C11 MTP Average time in days between a child entering care and moving in with its adoptive family	Quarterly	Mar 14	↓	●

Summary - Children's Services

Quarter 4 (January to March 2014):

The percentage of young people not in education, employment or training is low and Central Bedfordshire continues to perform well at 4.3% - better than the national average 5.3% and the regional average 5.1%. An Amber rating has been given as the target of being in the top quartile has been missed by 0.2%. Central Bedfordshire remains in the 2nd quartile of all Local Authorities and is currently 43rd out of 152 Authorities. To be in the top quartile Central Bedfordshire needs to be in the top 38 performing authorities.

The number of education and training opportunities made available during the Autumn in Central Bedfordshire has increased to 5211 from 5169 the previous year.

End of year performance shows 83% of schools and colleges are good or outstanding - which is good performance. Ofsted publish a similar indicator which does not include colleges or sponsored Academies which are yet to be inspected. This shows Central Bedfordshire compares well to statistical neighbours and national averages - as at 31 December 2013, 85% of Central Bedfordshire Schools are good or better and the Statistical Neighbour Average was 79% and England 80%.

Provisional performance data across safeguarding measures is good at the end of 2013/14. Child protection reviews completed within timescales continue to achieve the 100% target.

The 90% target for assessments completed within 45 days is ambitious and whilst this level of performance was not achieved, our provisional outturn of 84.4% demonstrates that performance is good. The new processes are now well established with further improvement expected in 2014/15.

Referrals leading to the provision of a social care service is close to the 75% target at 72.5%. This indicator reflects the proportion of referrals that go on to further social care support, in most cases this will be to start an assessment. Detailed analysis of completed referrals has shown that assessments are started where needed and continue to focus correctly on the right children who need our services.

Children are placed in their permanent home without undue delay which is particularly important in enabling very young children to form positive emotional attachments. The average timescales from entering care and moving in with adoptive family for the 3 years ending 31/03/14 was 551 days which is 4 days above the nationally set target threshold, 49 days below our 2012/13 outturn and 79 days below the comparator average for 2012/13. So, although timescales for adoption have dipped, as some longer term cases come through the system, there has been improvement on last year and Central Bedfordshire continues to compare well to other local authorities. With more adoptions planned and shorter timescales in most cases it is expected that improvements will continue.

Community Services				
Enhance your local community	Performance will be reported	Latest Data	Direction of Travel	Current Status
A1 MTP Percentage of Central Bedfordshire residents satisfied with the local area as a place to live	Resident's Survey	Sep 13	↑	n/a
A5 MTP Number of recorded anti-social behaviour incidents	Quarterly	Mar 14	↑	n/a
	Seasonal			
A4 MTP Number of Serious Acquisitive Crimes (Rate for 1,000)	Quarterly	Mar 14	↑	★
Better infrastructure				
D1a MTP Percentage resident satisfaction with road maintenance	Resident's Survey	Sep 13	↑	●
D1b MTP Percentage resident satisfaction with pavement maintenance	Resident's Survey	Sep 13	↓	●
Great universal services				
	Seasonal			
E1 MTP % of household waste sent for reuse, recycling and composting (cumulative)	Quarterly	Dec 13	↓	★
E2 MTP Percentage of adults in Central Bedfordshire taking part in sport or active recreation-Active	Bi-Annual	Dec 13	↑	●
E3 MTP Percentage Satisfaction of adults with library services	Annual (March)	Mar 13	↑	★
E4 MTP Number of visits to libraries	Annual (March)	Mar 14	↑	

Summary - Community Services

Quarter 4 (January to March 2014)

Quarter 4 saw lower rates of serious acquisitive crime and anti-social behaviour than were recorded in the same quarter in 2012/13. In the case of anti-social behaviour this was a reduction of 15%. In response to the Anti-social Behaviour, Crime and Policing Act 2014, the Community Safety Partnership has supported the development of an ASB Partnership group to bring about a more victim centred approach with swifter responses.

The latest data (Quarter 3 2013/14) showed a drop in the percentage of waste being sent for recycling, reuse or composting following a seasonal trend, but the cumulative performance for the year at 51.2% shows that we are still on track to meet our annual target.

Note to CMT: the Resident's Survey indicators a formally reported to Executive with supporting commentary in the Quarter 1 Report and the Library Service Survey has not yet been undertaken.

Regeneration

Enhance your local community	Performance will be reported	Latest Data	Direction of Travel	Current Status
A2 MTP Number of people in employment aged (16 to 64) (% above national average)	Quarterly	Sep 13	↑	●
A3 MTP % of approved residential developments achieving CABE excellent status	Quarterly	Mar 14	→	★
Better infrastructure				
D2 MTP Percentage of Central Bedfordshire with access to superfast broadband	Annual (March)	Mar 13	↑	
D3 MTP Percentage of Central Bedfordshire with access to at least 2Mb broadband	Annual (March)	Mar 13	↑	

Summary - Regeneration

Quarter 4 (January to March 2014)

Recognising the time delay in the reporting of employment data it still encouraging to note that the latest data (September 2013) shows the fourth successive quarterly increase in the employment rate. This latest data shows that we are 4.7% above the national rate, 1% above the East of England and 0.7% above the SEMLEP average. We will continue to build on this good performance in 2014/15, as we actively work to encourage the growth of suitable businesses in Central Bedfordshire; influencing this through effective use of our assets, sector development and a package of support from Central Bedfordshire Council.

A key factor in the development of new businesses and jobs is the need to have the right information technology in place. Included in this quarter is some updated broadband availability data, whilst this is not directly comparable to the data required as per the definition of our two MTP indicators we annually report, it does show that good progress is being made in the roll out of both 2Mb and superfast broadband.

Finance

Value for money	Performance will be reported	Latest Data	Direction of Travel	Current Status
F1 MTP Percentage increase in Council Tax	Annual (March)	Mar 14	➔	★

Summary - Finance

Quarter 4 (January to March 2014)

At Full Council on the 20 February 2014, the Council agreed for the fourth consecutive year not to increase the Council Tax charges it makes, so there will be no increase for the 2014/15 year. This has only been possible through very careful financial management which has seen some £60M removed from the annual running costs of the Council since 2009.

Whilst no increase in Council Tax means that further savings have to be made in the 2014/15 financial year, this is being carefully planned so that front line services are protected as much as possible. The savings will be made through re-negotiated contracts, income generation, use of technology and changes to the way we deliver services.